

# Sample HAPPY CLIENT ALERT

*Happy Client Alerts are issued when a client enthusiastically endorses your firm and their experience with you.*

CLIENT: Howard Township  
CLIENT CONTACT: Brenda Moran  
PROJECT NUMBER: 6022.041  
PROJECT MANAGER: Jack Meadows

## **CLIENT'S COMMENTS:**

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The contact was very impressed with the way the Project Manager and his team addressed the multiple issues resulting from the changes in scope. The changes called for several presentations to the commissioners and the PM was superb in addressing residents' concerns. This project would not have moved forward if not for the professionalism of the PM and his team. Their presentation and demeanor instilled confidence and trust in the concept and got 100% approval from the commissioners.